

**Warranty Registration Card for DAVbridge**

To ensure quick service and up to date information, please visit our website [www.cntenafirst.com/registration](http://www.cntenafirst.com/registration)  
 Online registration entitles you to special services, downloads, and promotions Visit us today"

Thank you for purchasing your product from us In order to receive technical support and updated information, please complete and return this card

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Would you like to receive information about future products and upgrades? Wt Yes D No

Do you have interest in any of the following products?

- Document Management
- Scanners
- i!KWebsite Content Management
- Document Conversion
- Search Solutions
- Forms Capture
- Forms Design

**Warranty Statement**

Criteria First warrants that the products enclosed herein to be free of defects and workmanship for a period of one year from the date of purchase In the event of a defect in material or workmanship during the warranty period Criteria First at its discretion, will repair or replace the defective product when the owner returns the defective product to Criteria First The remedy for this breach of warranty is limited to service and / or replacement Criteria First shall not cover any damages, including but not limited to the loss of profit, special, incidental, commercial damage, consequential, misuse, and other similar claims

Criteria First and its suppliers, special disclaim all other warranties, expressed or implied including but not limited to warranties of merchantability and fitness for a particular purpose with respect to the use of this Product In no event shall Criteria First be liable for any loss of profit of any other commercial damage, including but not limited to special, incidental, consequential or other damages No person(s), dealer, distributor, agent, or company is authorized to change, modify or extend the terms of this warranty in any manner whatsoever The time within which an action must be commenced to enforce any obligation of Criteria First under this warranty or under any statute, or law of the United States or any state there of, is hereby limited to one year from the purchase date of the Criteria First product

**How to obtain the warranty service**

A valid Serial Number is required for technical assistance The Serial Number must be retained as proof of purchase and presented to receive a Return Merchandise Authorization (RMA) Number A detailed description of the problem and freight pre-paid to a Criteria First RMA Center In no event shall Criteria First be liable for any commercial damage, special, incidental, misuse, consequential, or other damages The repaired product will be returned to the owner, freight pre-paid You may obtain a Return Merchandise Authorization number by contacting Criteria First RMA Department, Customer Service, 3303 Greenglen Cir, Carrollton, TX 75007 972-492-4428

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